

EBCI Community Resource Guide



2
0
2
4

Sponsored by:



REFLECTION
OF
INSPIRATION



Table of Contents

- Welcome Message
- Medical
- Mental Health
- Domestic Violence & Sexual Assault Program
- Emergency & Legal
- Community Resources
- Youth/Children's Resources
- Family Resources
- Public Health Vending Machine Locations

This project was supported by Grant No.15JOVW-22-GG-03622-MUMU awarded by the Office on Violence Against Women, U.S. Department of Justice. The opinions, findings, conclusions and recommendations expressed in this publication/program/exhibition are those of the author(s) and do not necessarily reflect the views of the Department of Justice, Office on Violence Against Women.

Welcome Message



REFLECTION
OF
INSPIRATION

The mission of Reflection of Inspiration Inc is to empower individuals and organizations to be successful for their families and within their communities by encouraging positive development.

At ROI, courage is the foundation of our purpose.

I am delighted to present to you the resource guide that we have developed to assist clients in navigating the services available to them in the realm of domestic violence and sexual assault. This guide has been carefully crafted with the goal of providing clear and concise information to empower individuals seeking support and guidance through these challenging situations.

It is our hope that this resource will serve as a valuable tool for clients in understanding the different services offered, knowing their rights, and finding the support they need to navigate the complexities of domestic violence and sexual assault. We understand the courage it takes to seek help in such difficult circumstances, and it is our mission to ensure that everyone has access to the resources and information they need to make informed decisions about their well-being.

I want to express my gratitude to our dedicated team and the programs who poured their expertise and passion into creating this guide. Their commitment to empowering and supporting individuals impacted by domestic violence and sexual assault shines through in every page of this resource.

I invite you to explore this guide and utilize it as a tool to access the support and services that are available to you. Remember, you are not alone, and there is help and hope available to you.

Thank you for allowing us to be a part of your journey towards healing and empowerment.

Warm regards,

DeMakus Staton, CGMS
Executive Director



www.roinspiration.org



info@roinspiration.org



ROInspiration



[reflectionofinspirationinc](https://www.instagram.com/reflectionofinspirationinc)



Medical Services

Cherokee Indian Hospital Authority

1 Hospital Rd

Cherokee, NC 28719

Phone: (828) 497-9163

Website: <https://cherokeehospital.org/>

Mission

to be the partner of choice for the community by providing accessible, quality-focused, patient- and family-centered healthcare, while responsibly managing the Tribe's resources.

Services

- Emergency Department • Full Dental Clinic • Physical Therapy/Ortho/Wound Care
- Outpatient Pharmacy
- Durable Medical Equipment (DME) Services Include: Positive Airway Pressure devices and supplies, Nebulizers and supplies, Walkers, Wheelchairs, Bathroom aids, Canes, Rollators, SoClean CPAP cleaners
- Eye Clinic Services Include: Comprehensive eye exams, Diabetic eye exams, Emergency/urgent red eye and eye injury exams, Contact lens exams, Ocular disease management including, but not limited to: glaucoma, cataract, and macular degeneration, Optical Shop
- Laboratory Services Include: Blood collection with a variety of tests, ABO/Rh and cross-matching tests, Urine sample analysis, Analysis of cultures provided to the laboratory for bacteria identification and antibiotic sensitivity, Drug screenings, Pregnancy tests
- Nutrition Services Include: Inpatient nutrition services, Outpatient nutrition consultations, Group nutrition classes, Community outreach, Resources for other healthcare providers for Medical Nutrition Therapy (MNT), Bariatric support groups, Satellite clinic support, Tsali Care consultations, Analenisgi/Kanvwotiyi consultations
- Radiology Services Include: Diagnostic X-Ray, Fluoroscopy, Computed Tomography (CT), (2D and 3D) Mammography, Ultrasound, DEXA scan, Magnetic Resonance Imaging (MRI), For all exams except diagnostic X-rays, you need to call and make an appointment with the department.
- Respiratory Therapy Services Include: Pulmonary function test, Exercise stress test, Education on breathing-related disorders, Tobacco cessation counseling, Evaluation for home oxygen, Overnight pulse oximetry, sleep study coordination, Exercise pulmonary function testing

Cherokee Indian Hospital has a specialty clinic that offers a variety of special services (available upon referral from your Primary Care Provider) that include:

- Nephrology
- Ears, Nose & Throat Specialist or Otolaryngologist
- Gastroenterology
- Obstetrics & Gynecology (OBYGN)



CHEROKEE INDIAN HOSPITAL AUTHORITY

Medical Resources

<https://cherokeehospital.org/locations/satellite-clinics/>

Cherokee Immediate Care Clinic (ICC)

75 Paint Town Rd, Cherokee, NC 28719

(828) 554-5550

Our dedicated healthcare professionals are committed to providing quick, effective care for a range of medical concerns. Whether it's a common cold or assistance with minor injuries, the ICC is your go-to destination. Recognizing the significance of timely access to healthcare, our clinic ensures swift services to prioritize your well-being. Skip the hassle of appointments and long waits; visit us for immediate attention and top-notch care. To preserve the efficiency of our community healthcare system, we encourage you to utilize the ICC whenever possible. This helps prevent the CIHA Emergency Room from becoming overburdened and reaching full capacity.

Snowbird Health Clinic

60 Snowbird School Rd, Robbinsville, NC 28771

(828) 479-3924

Our friends and residents in the Snowbird area are served primary healthcare services by the Snowbird Health Clinic. The clinic offers an important and vital menu of services, and is best utilized by those not experiencing a need for emergency care or the ER.

Services: Primary care, mental health, geriatric care, pediatric mental health, pediatric care, wound care, nutritionist, dental/pediatric dental

Cherokee County Clinic

328 Airport Rd., Marble, NC 28905

(828) 837-4312

The Cherokee County Clinic is another important spoke in the wheel of coverage across the Qualla Boundary. It assists those who live in the Cherokee County community who are not experiencing a need for emergency care or the ER with primary healthcare services.

Services: Primary care (wellness and illnesses), Lab services, Sports physicals, Diabetic checkups, Women's wellness exams, Dental services

Address: 75 Paint Town Rd
Cherokee, NC 28719

Phone: (828) 554-5550

Address: 60 Snowbird
School Rd
Robbinsville, NC 28771

Phone: (828) 479-3924

Address: 328 Airport Rd.
Marble, NC 28905

Phone: (828) 837-4312



CHEROKEE INDIAN HOSPITAL AUTHORITY

<https://cherokeehospital.org/home/analenisgi-behavioral-health-services/>

Analenisgi – DΘδhσDY – “They are beginning”

1 Hospital Drive
Cherokee, NC 28719

(828) 497-9163
ext 7550

Address: 1 Hospital Drive
Cherokee, NC 28719

Phone: (828) 497-9163
ext 7550

On-Call Mobile Crisis, After Hours:

Adult: 828.269.0301

Child: 828.736.9797

Substance abuse treatment programs with a combined emphasis on alcohol/drug rehabilitation with mental health and wellbeing services. This center also provides specific programs for helping those with co-occurring disorders (dual diagnosis). Services are available for both enrolled and non-enrolled members. Separate walk-in hours are available for children and adults.

Services:

- Individual group & family therapy (Trauma, Grief, Anxiety, EMDR)
- Drop-In Recovery Center classes & peer support
- Psychiatric Medication Management
- Intensive outpatient substance use treatment
- Case management
- Family intensive in home
- Office-based Opioid Treatment – Suboxone
- Certified Opioid Treatment Program – Methadone
- Domestic Violence Treatment
- Mental health & substance use treatment services at the Tribal Justice Center
- Cherokee Central Schools Integrated Classrooms
- Outpatient services in Cherokee county & Snowbird clinic
- Family Safety Integrated Services
- Juvenile Justice Integrated Services Model
- Substance Use Residential Treatment Services
- Emergency Room 7 day Crisis Management
- Analenisgi Acute Inpatient Treatment (Detox & Psychiatric)
- Behavioral Health Consultants in Primary Care Clinics
- Therapeutic Foster Care
- Recovery Homes – Men, Women and Families
- Community Outreach – High Risk Tracking
- Psycho – Education

Mental Health

<https://cherokeehospital.org/galvgwodiyyu-it-is-sacred/>

Galvgwodiyyu - "It is sacred."

(828) 497-9163
ext 7557

a community-based healing model that supports adult survivors of domestic violence, sexual abuse, and/or child abuse and neglect. Using peer-led learning circles, Galvgwodiyyu aims to combat intergenerational trauma, restore resiliency, and to end cycles of domestic violence, physical and sexual abuse, and neglect in indigenous communities within this generation. The program was founded by the Family Wellness Warriors initiative of Southcentral Foundation in Alaska, and over the past several years has been adapted to meet the needs of the Cherokee community. Galvgwodiyyu provides an opportunity for participants to take an active role in their own healing journey, and in turn, foster a place for healing in their own families and communities.

Address: 1 Hospital Drive
Cherokee, NC 28719

Phone: (828) 497-9163
ext 7557

- A 5-day training intensive to support adult survivors of domestic violence, sexual abuse, and/or child abuse and neglect. Participants hear stories and teachings from community members, covering a variety of topics (including harm experienced as well as harm caused). In small learning circles, participants are given the opportunity to explore and share their own personal stories. By "breaking the silence," healing can occur. Following the 5-day training intensive, participants may choose to pursue additional training, including: Advanced Leadership Education & Training (or "ALET" – for participants interested in becoming a Learning Circle Leader at a future 5-day training event), and Presenter/Storyteller training (for participants interested in exploring and sharing their own story at a future 5-day training event).
- Learning Circle Facilitation Training: Participants learn key skills for starting and facilitating their own learning circles in the community.
- Community Learning Circles: Learning Circles are currently offered at Analenisgi and may include topics such as indigenous foods, cultural knowledge, etc.

What are learning circles?

- A key component of the Galvgwodiyyu model is the concept of learning circles (sometimes referred to as "talking circles"). Learning circles provide safety and structure for learning and healing to occur. Trained facilitators lead learning circles to keep the group on track, to model story and responding, to redirect when necessary, and to maintain safety and structure in the group. A key element that sets learning circles apart from other types of groups is the participant-first model: learning circle leaders facilitate group while also engaging in group as a participant. There is no hierarchy. Talking circles are considered an effective behavioral health treatment practice for tribal communities.



EBCI Domestic Violence & Sexual Assault Program

24/7 Hotline (828) 359-6830

Family Safety: 117 John Crowe Hill
Cherokee, NC 28719

Website:

<https://phhs.ebci-nsn.gov/domestic-violence/>

Mission

To advocate, educate, and promote a violence-free community within the Qualla Boundary, and to encourage the prevention and intervention of domestic violence and sexual assault while fostering safety and empowering victims affected by violence. We believe in traditional values, which honor and recognize the spirit and sacredness of human life.

The EBCI Domestic Violence and Sexual Assault Program provides temporary emergency shelter for those fleeing situations involving domestic violence, stalking, sexual assault, and dating violence.

Services

- Crisis shelter
- Family violence prevention
- Domestic violence intervention programs
- Child abuse reporting/emergency response
- Domestic violence support groups
- Domestic violence volunteer opportunities
- Abuse counseling
- Spouse/domestic partner abuse counseling
- Domestic violence shelter residents.

Emergency & Legal



EBCI Law Enforcement Division

137 Seven Clans Lane, Cherokee, NC 28719 (828) 359-6600

- Court security •home confinement monitoring
- Investigations •drug enforcement •domestic violence
- child victim •K-9 -traffic enforcement & Elders Abuse

Services available to anyone on Tribal lands.



EBCI Public Safety Communications Center

468 Sequoyah Trail, Cherokee, NC 28719 (828) 497-4131
(828) 359-6444

The Public Safety Communication Center (PSCC) is the center of communication for E911, Police, Fire, EMS, NRE, and Emergency Management Services for the Eastern Band of Cherokee Indians and surrounding service areas. The major center operates 24/7, 365 days a year.

Services: Services: PSCC is responsible for receiving and gathering information for the major emergency responders (Police, Fire and Rescue, EMS, and NRE) so that they can provide emergency assistance to the EBCI communities and visitors.



EBCI Legal Assistance Office

810 Acquoni Road Cherokee, NC 28719 (828) 359-7400
Email: legalhelp@nc-choerokee.com

[Facebook.com/EBCILegalAssistanceOffice](https://www.facebook.com/EBCILegalAssistanceOffice)

It is the mission of the EBCI Legal Assistance Office to empower and strengthen Cherokee families and individuals by providing meaningful access to the civil justice system.

Services:

- End-of-Life Planning (will, Healthcare Power of Attorney, Durable Power of Attorney)
- Domestic Violence protective orders
- Child Custody
- Disestablishment
- Adult Guardianship
- Involuntary Commitments
- Parent Representation in Family Safety Court matters

Community Resources

Ginger Lynne Welch: Cherokee Life Center, Cherokee Fitness Complex

37 Cherokee Boys Club Loop, Cherokee, NC 28719 (828) 359-6494

Mission: A commitment to offer the Cherokee Indian Reservation and surrounding communities assistance in lifelong healthy living through diverse water and land exercise classes, a clean facility offering cardio and weight room equipment in a safe environment.

Services: Indoor Walking Track, Gymnasium, Racquetball Court, personal trainers, sauna, Locker Rooms, Indoor Heated Swimming Pool, Weight Room, Aerobic Room, Cycling, and Cardio. Additional services include Certified Personal Trainers, and staff with CPR, First Aid and AED certification. Fitness classes including Zumba/Dancing, spinning, Tabata, Tai Chi, Strong Express, and more.



Cherokee Choices

806 Acquoni Rd., Cherokee, NC 28719

(828) 359-6785

<https://phhs.ebci-nsn.gov/cherokee-choices/>

Facebook: CherokeeChoices

YouTube: @cherokeechoices2147

Instagram: cherokee_choices

Mission: Promote Physical, Mental, Emotional, Spiritual, & Cultural well-being among the Eastern Band of Cherokee Indians in order to prevent Chronic Diseases.

Goals include increasing self-esteem, cultural pride, conflict resolution, emotional well-being, health knowledge, and promotion of healthy behaviors.

Services: Programs include the following: Healthy Halloween Fair, 5Ks, Walk & Talk Clubs, Summer Camps, BMI screenings, School Health Advisory Council (SHAC), Stress and Healing Arts Retreat, Remember the Removal Ride, Healthy Cooking Classes, Diabetes Prevention and Management Classes, Worksite Wellness, Mindful Eating Program, Strength Training for Women, Pound (cardio jam session), Positive Indian Parenting, Pilates, Move and Meal Prep, Resources for Resiliency (Trauma informed program), and Yoga Classes.



Eligibility: Programming provided to EBCL enrolled members, Tribal Employees, Qualla Boundary H.S., Age Link, New Kituwah Academy, Snowbird Development Center, and Cherokee Central Schools. Qualifications: Open to everyone if space is available. Enrolled members have first preference. Each program may have age guidelines and additional eligibility preferences.

Community Resources



Counties Served: Jackson, Swain, Haywood, with EBCI enrolled member in the household. Cherokee and Graham have their own program. These programs are provided for Cherokee and Snowbird residents.

Family Support Services

73 Kaiser Wilnoty, Cherokee, NC 28719

(828) 359-6092

Mission: Provides assistance for residents of the Qualla Boundary with public and social welfare issues such as food insecurity, and financial hardships.

Services:

Food pantry-EBCI households seeking emergency temporary food assistance. **Medical travel** - Enrolled members of EBCI seeking medical care/treatment outside of CIHA **Durable medical equipment** - Enrolled EBCI members that require medical equipment to improve quality of life. **Wheelchair lift** - Enrolled members of EBCI that require a wheelchair lift. **Home repair** - Enrolled members of EBCI that seek assistance to make minor home repairs. **Christmas Store** - Enrolled members of EBCI or non-enrolled parents of EBCI enrolled children. **Make A Wish** - Enrolled members of EBCI who are terminally ill. **Burn Out** - Enrolled members of EBCI who have suffered a "Total Loss" home fire. **Indigent Heating** - low income EBCI households. **HELP Heating** - EBCI households containing person(s) receiving benefit for a disability. **LIHEAP General Heating** - Low income EBCI households. **Indigent Emergency Assistance** - Low income EBCI households. **Help Emergency Assistance** - EBCI households containing person(s) receiving benefit for a disability or meet the program's disability qualifications. **LIHEAP Emergency Crisis Assistance** - Low income EBCI households at risk of experiencing a loss of heating/energy. **Burial Benefit** - Members of the EBCI are eligible for a benefit upon their death towards the payment of funeral services. Documents of proof will need to be provided. *Many programs are income based.

Tsalagi Public Health

73 Kaiser Wilnoty Rd., Cherokee, NC 28719

(828) 359-6240

Mission: Tsalagi Public Health provides community-based education for all age groups and covers a variety of topics. This program is based on the belief that education empowers people to make healthier choices.

Services: Merger of Cherokee Women's Wellness & Community Health with the addition of Syringe Services in 2018. Tsalagi Public Health serves as a resource in coordinating health care and patient services. Aids to identify needs, wellness, and disease prevention services. Tsalagi public health provides preventative community health options such as vaccines, car seats, water safety education, fire safety education, medication safety and any other need identified by the community. Syringe Services include: safer injection supplies, offering biohazard containers/sharps containers, Naloxone, safer injection education, referrals for drug treatment/medical care/community resources, community syringe disposal. Community Vending Machine (public health vending machine)

Counties Served: Five county, enrolled citizen for carseats (child or parent), vaccines and syringe services available to anyone. Live on the boundary, work on the boundary, etc.

Community Resources



Cherokee Women's Infants and Children (WIC)

73 Kaiser Wilnoty, Cherokee, NC 28719

(828) 359-7297

Website:

<https://phhs.ebci-nsn.gov/wic-program/>

Facebook:

EBCIWICProgram

Mission: Short-term intervention program designed to promote good nutrition and healthy behaviors for those who participate. (Funding for the WIC Program comes from the US Department of Agriculture and the Eastern Band of Cherokee Indians. Clients who participate may visit one of two sites: Beloved Women and Children's Health and Wellness Center (Mon-Fri) Snowbird Child Development Center (third Wednesday each month).

Services:

- Breastfeeding support and nutritional education (in-house IBCLC)
- WIC ecard for specific, free foods
- Referrals for prenatal and children's health care services such as dental care, immunizations, well checks, NFP, Cherokee Choices, TANF and Family Support.
- Friendly, helpful staff to assist you with other programs such as Commodities, Head Start, Food Stamps, and Medicaid.

Qualifications: Children up to 5 years old, infants, pregnant women, breastfeeding women who have had a baby in the last 12 months, and non-breastfeeding women who have had a baby in the last 6 months, Pregnancy or infant loss within 6 months, who have a family income below the US poverty income, if they receive Medicaid, Work First Families Assistance (TANF), assistance from Tribal Foods Distribution, or Food Stamps.



Tribal Foods Distribution

2266 Old Mission Rd., Whittier, NC 28789

(828) 359-9751

Website:

<https://phhs.ebci-nsn.gov/tribal-food-distribution-program/>

Facebook:

@CTFDP

Mission: Providing nutritious food, resources, support, and guidance to eliminate hunger for eligible participants, in a caring and culturally supportive environment. The Cherokee Tribal Food Distribution Program is dedicated to distributing nutritious foods to eligible households living within the 5-county area of the Qualla Boundary (lands in Jackson, Swain, Haywood, Cherokee and Graham counties.)

Services: Services through the Food Distribution program allow participants to select food items to help meet their nutritional needs. The USDA has developed a well-balanced food package for each participating household member. Participants may select from over 100 products including dry goods, canned fruits, vegetables, fresh produce, and frozen meats. The food packages are based on the size of the family and are to supplement the household's needs for the month. Also offer home delivery services and tailgate services (Graham (Snowbird Community Building, Cherokee County (John Welch Senior Center) 1st Tuesday of each month.

Counties Served: Eligible households on the Qualla Boundary, Jackson, Swain, Haywood, Cherokee and Graham counties.

*Households cannot participate in the Food Distribution Program and the Supplemental Nutrition Program (formerly the food stamp program) in the same month. The income of the household cannot exceed income eligibility standards developed by USDA. Households must provide identification, proof of residency, proof of income or lack of income, and proof of mailing. (EBCI Per Capita, Per Capita loans and GenWell Income doesn't count in income verification)

Qualifications: Households with a member of a federally recognized tribe (must reside within the jurisdictional boundaries of the EBCCI or USDA regulated service area lands in Jackson, Swain, Haywood, Cherokee and Graham counties). We are able to serve households that do not have a member of a federally recognized tribe if they reside within the jurisdictional boundaries of the EBCCI and can show proof of residency.

EBCI Tribal Enrollment Office

808 Acquoni Road, Cherokee, NC 28719

(828) 359-6465

Website:

<https://ebci.com/enrollment/>

Facebook:

@ebcienrollment

Mission:

Tribal Enrollment Office is here to manage all documents pertaining to your enrollment.

Services:

Enrolled members of the Eastern Band of Cherokee Indians may access the following forms:

- Enrollment Application for Membership of Minor Children
- Change of Address Form – Enrollment Record Update Form
- Waiver of Per Capita Form
- W-9 Form
- Enrollment Cards



Tribal Affidavit :

A statement of enrollment is available, free of charge, for EBCI enrolled members and can be used as a form of identification across Tribal Programs when applying for services.

EBCI Cherokee Transit

680 Acquoni Road, Cherokee, NC 28719

(828) 359-6300

Website:

<https://www.cherokeetransit.com/>

Facebook:

@CherokeeTransit

Text for a Ride: (828) 269-5790

Mission:

To Provide Safe and Dependable Transportation at a Reasonable Cost to the Residents and Visitors of the Qualla Boundary

Services:

- Public Transportation to shopping, tribal offices, businesses and human services within Cherokee Transit service area.
- Non -Emergency Medical Transportation from Qualla Boundary and other tribal lands including Snowbird and Robbinsville to local medical centers and regional medical providers.



Counties Served: Jackson County, Swain County, Graham County

Community Resources



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

EBCI/NCDHHS Eligibility Office Medicaid

1526 Acquoni Road, Cherokee, NC 28719

(828) 497-4317

Website:

<https://jcdss.org>

epass.nc.gov

Mission:

JCDSS Mission: The Jackson County Department of Social Services' goal is to offer vital social services in Jackson County, NC, that safeguard, bolster, and enhance Jackson County residents' quality of life. Our commitment is to deliver the most outstanding level of service while fostering a culture of professionalism, teamwork, and respect for our customers and the environment in which we operate.

Services:

- Medicaid application
- Recertification
- any questions regarding Medicaid:
 - Family Children's Medicaid
 - Adult Medicaid
 - Disability Medicaid
 - Medicaid Expansion
 - Medicaid for the Aged

Qualifications:

Five Counties served if enrolled,
or living on the Boundary.

EBCI/NCDHHS Eligibility Office Food Stamps

(828) 497-4317

Services:

- Answer all questions for anyone, take applications for Swain and Jackson County residents, must apply in the county you reside.
- *GenWell does count as income. Phone applications also available.

Youth Resources

Heart To Heart Child Advocacy Center

806 Acquoni Road , Cherokee, NC 28719

Website:

<https://phhs.ebci-nsn.gov/heart-to-heart/>

(828) 359-6314

Facebook:

EBCIHearttoHeart

Mission: Child Advocacy Center (or CAC) that assists victims of child abuse and their families throughout the prosecution process. With a variety of services available and collaboration with other programs such as Family Safety and Cherokee Indian Police Department, the center specializes in child related trauma, court, school, community prevention, forensic interviews, child/family therapy for non-offending caregivers.

Services:

- mental health
- child medical exams
- forensic interviews
- child advocacy
- court school
- case management to assist actively participating guardians and children navigate through the prosecution processes of their case.



Qualifications: Must be birth to age 18 and have suffered various types of abuse.

Qualla Boundary Head Start and Early Head Start

897 Acquoni Rd., Cherokee, NC 28719 Dora Reed Center

38 Old School Loop, Cherokee, NC 28719 Big Cove Center

Website:

<https://phhs.ebci-nsn.gov/head-start-early-head-start/>

(828) 359-6590

Mission: QBHS/EHS believes that all children share basic needs and have a right to have those needs met. We believe that each child is unique and that we as a program need to use their unique characteristics to tailor experiences and learning opportunities to meet their unique needs and goals. Moreover, each individual has a unique value and a basic need to be respected, to be recognized, and to be needed. We further believe that children benefit most from comprehensive programs that provide a broad range of services and the child's entire family, as well as the community must be involved. Our program will maximize the strengths and unique culture of each child and his/her family, in an effort to help him/her develop into socially, competent, productive member of society. We believe that our Cherokee culture and language is rich and important to our children and future generations so we will strive to preserve it, strengthen it and teach it within the curriculum chosen for implementation of our program.

Services: Head Start provides children with activities that help them grow mentally, socially, emotionally, and physically. Head Start staff offer your child love, acceptance, understanding, and opportunities for success in preparing them with school readiness skills. Head Start children socialize with others, solve problems, and have many experiences which help them become self-confident. Also offering Developmental Screenings, Developmental Assessment and dental, Creative curriculum that is offered to 0 -5 years of age, on-site one-on-one with speech and mental health.



Counties Served: Eligible based on income poverty guidelines, and over-income slots for Swain and Jackson Counties, Qualla Boundary

Facebook:

@Qualla Boundary Head Start & Early Head Start

Family Resources

Nurse Family Partnership

73 Kaiser Wilnoty, Cherokee, NC 28719

Website:

<https://phhs.ebci-nsn.gov/nurse-family-partnership/>

(828) 359-6865

Facebook:

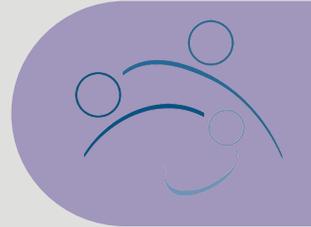
EBCI.NFP

Mission: Provides medical and emotional support to pregnant mothers who are members of the Eastern Band of Cherokee Indians. Participants must be eligible for services through Cherokee Indian Hospital. Each mother served by NFP is partnered with a registered nurse early in her pregnancy & receives ongoing visits for up to 24 months. NFP Provides medical and emotional support to pregnant mothers who are members of the Eastern Band of Cherokee Indians.

Services:

Support and education during the pregnancy and early childhood stage, through age 2. Gift cards, baby items: pack and play, tubs, baby books, monthly calls and support, childbirth classes.

Qualification: Participants must be eligible for services through Cherokee Indian Hospital.



Eligibility: Enrolled with federally recognized tribe or pregnant with an enrolled child.

Juvenile Services

85 Children's Home Loop, Cherokee, NC 28719 (828) 359-6832

Website:

<https://phhs.ebci-nsn.gov/juvenile-services/>

Mission: Ensures the safety of the community and the well-being and safety of youth(s), holds juvenile offenders accountable to victims and communities. Also assists youth in developing competency and character to aid them in becoming successful members of society. Services: diversion from court, counseling, therapy, community service projects through the Project Challenge program, drug testing through an authorized agency, team meetings, clinical assessment, and referrals for out of home placement. When a juvenile is charged with an undisciplined or delinquent charge, services are provided to meet their needs. Having a juvenile charged with an offense is the only required qualification.

Services: Individual therapy, parenting groups, strength and wellness groups, community services, drug screens, child and family team meetings



Counties Served: Jackson, Swain, Graham (Qualla Boundary Only)

Family Resources



Qualifications:

The TANF Program serves families who are enrolled members of EBCI or other federally recognized tribes and live in the five county service area.

EBCI Tribal TANF Program

Temporary Assistance to Needy Families

1526 Acquoni Road, Cherokee, NC 28719

Website:

<https://phhs.ebci-nsn.gov/tanf/>

(828) 497-4317

Mission: "Providing Short Term Assistance for Long Term Stability". (TANF) Program is committed to helping and encouraging Indian families live their lives independent from welfare assistance by promoting short term assistance for long term stability.

Services:

This program can offer a cash assistance payment each month for individuals who have minor children in the home. Additional assistance may be provided with rent deposits, power deposits and even power bills. It also can help working folks with repairs for cars, purchasing clothing for a new job or even buying tools for a new job. Below 200% of the Federal poverty guideline.

EBCI Tribal Child Support Office

1526 Acquoni Road, Cherokee, NC 28719

(828) 497-4317

Mission: "To Improve the wellbeing of all Native American children by promoting the emotional and financial responsibilities between parents for their children."

Services:

Establish a legal connection to a child's father, child support obligations for minor children, monitor and enforce child support obligations, locate custodial/non-custodial parents, work with other states and tribes, and collect and disperse payments.

Qualifications:

One party must be enrolled, unless living on the boundary.

EBCI Family Safety Program

117 John Crowe Hill Road, Cherokee, NC 28719

Website: (828) 359-1520

<https://pphs.ebci-nsn.gov/family-safety/>

Mission: The Family Safety Program offers child welfare and adult protective services to individuals, children and families that reside on the Qualla Boundary. The child welfare portion of the program is responsible for prevention services, investigations, in home services, foster care licensing, and managing cases with the integrated child welfare team where the ultimate goal for children in foster care is reunification. The Indian Child Welfare Act unit (ICWA) advocates for EBCI children while in foster care (with other NC counties and states) to find permanency. The adult protective services portion of the program conducts investigations, assists vulnerable adults in connecting to needed services, and may act as the guardian of the person for vulnerable adults in need of those supports. The Family Safety Program works collaboratively with other programs at the tribal, state, and federal levels. The mission of the program is to create and maintain healthy, safe, intact Cherokee families.

Family Services works jointly with programs such as Analenisgi, DVSA, Juvenile Services, Housing Division, and other local Cherokee resources through services in the home and community.

We are instilling our Cherokee culture, beliefs, and traditions in our every day practice with our families to promote the preservation of Cherokee culture. Keeping our families together is our number one priority.



Services:

Child and adult protective services available to children and families including:

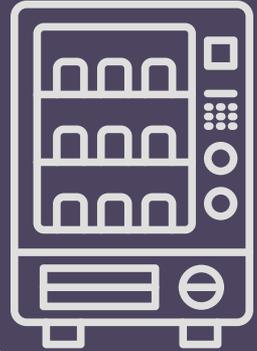
- Foster Care
- Kinship Licensing
- Guardianship Indian
- Child Welfare.

EBCI PHHS Vending Machines

Free for enrolled members of the EBCI, simply input your Roll Number and select products.

The following items are currently available in the vending machines:

Narcan Nasal Spray, Rapid Response Fentanyl Test Strips, Trojan lubricated condoms, pregnancy test, disposable face masks, hydrocortisone cream, first aid kit, Maxi pad, tampons, Benadryl, Advil, Tylenol, antacid tablets, 2-in-1 Shampoo & Conditioner, Secret Deodorant (travel size), Old Spice Swagger Deodorant (travel size), bottled water (8 oz.), Banana Boat Sunscreen (1 oz.), body wash (1 oz.), bug spray (1 oz.), Chapstick, Purell Hand Sanitizer (1 oz.), adult dental hygiene kit (toothbrush, toothpaste, floss, brush timer), child dental hygiene kit (toothbrush, toothpaste, floss, brush timer), at-home COVID-19 test kit, Pampers Diaper Changing Kit (size 3), DiapaROO Diaper Changing Kit (size 4), and Pampers Diaper Changing Kit (size 5).



Locations:



- **Big Cove (Kolanvyi) Community Center**, 8765 Big Cove Road, Cherokee, N.C.
- **Big Y Community Club & Gym**, 2641 Wrights Creek, Cherokee, N.C.
- **Peaches Squirrel Sports & Recreation Complex**, 1212 Birdtown Road, Cherokee, N.C.
- **Qualla Boundary Head Starts & Early Head Start**, 897 Acquoni Road, Cherokee, N.C.
- **EBCI Public Health & Human Services Administration Building**, 43 John Crowe Hill Road, Cherokee, N.C.
- **Yellowhill Activity Center**, 1416 Acquoni Road, Cherokee, N.C.
- **Cherokee Food Lion**, 16 Cherokee Crossing Rd, Cherokee, N.C.
- **Tribal Foods Distribution Center**, 2266 Old Mission Rd., Whittier, N.C.
- **Snowbird Cornsilk Complex**, 60 Snowbird School Road, Robbinsville, N.C.
- **Cherokee County Indian Community Club**, 300 Airport Road, Marble, N.C.



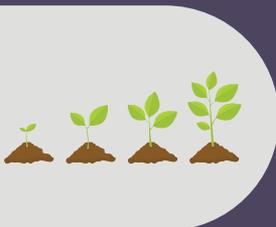
GWY

Creating a Culture of Caring through Collaboration



At the heart of community collaboration is a shared commitment to creating a culture of care and compassion. By standing in solidarity with survivors, we send a powerful message: you are not alone, and you deserve to be safe and respected. By collaborating, we combine our strengths, resources, and expertise to provide comprehensive support to survivors. From shelters and legal aid to counseling and advocacy, our collective efforts offer a safety net for those in need.

Planting Seeds of Change



Community collaboration allows us to sow the seeds of awareness and education. Through workshops, campaigns, and outreach programs, we empower individuals to recognize the signs of domestic violence, break the cycle of abuse, and foster healthy relationships. Together, we raise our voices to demand justice and accountability. Through advocacy efforts and policy initiatives, we work to change systems that perpetuate violence and ensure that survivors have access to the support and resources they deserve.

Join the Movement: Healing Together



Whether you're a survivor, a supporter, or an advocate, your voice and actions matter. Together, let's continue to build a community where love, respect, and dignity prevail over violence and fear. Let's work hand in hand to heal wounds, restore hope, and build a future free from domestic violence. Together, we can make a difference. Become a member of ROI today!



REFLECTION
INSPIRATION

SCAN
ME



Contact Information :

- ☎ 828-354-0578
- 🌐 www.roinspiration.org
- 📍 582 W Main St. | Sylva, NC 28779
- ✉ info@roinspiration.org

This project was supported by Grant No.15JOVW-22-GG-03622-MUMU awarded by the Office on Violence Against Women, U.S. Department of Justice. The opinions, findings, conclusions and recommendations expressed in this publication/program/exhibition are those of the author(s) and do not necessarily reflect the views of the Department of Justice, Office on Violence Against Women.



REFLECTION OF INSPIRATION

Reflection of Inspiration Inc. (ROI) was created in 2022 to empower individuals and organizations to be successful for their families and within their communities by encouraging positive development and providing educational programs and resources. ROI is a Non-Profit organization located in the mountains of Western North Carolina. Executive Director DeMakus Staton, was always told by his mother, “show me your friends and I’ll show you your future.” So, what is the meaning of “show me your friends and I will show you your future”? It is not just some cool quote or a random idea from Google.

In life, we are surrounded by people, things, situations, and facilities that affect our thoughts and feelings. DeMakus stated that Reflection of Inspiration serves as a catalyst of demonstrating and leading by example. “We want individuals and organizations to look at ROI and be inspired and we want to be a reflection of what it looks like to accomplish your goals, hence the name Reflection of Inspiration.”

Recognized as a Tribal Coalition, ROI is grant-funded through the Department of Justice, Office on Violence Against Women. ROI’s first Tribal Coalition Members were the Eastern Band of Cherokee Indians (EBCI) Domestic Violence & Sexual Assault program, and the Mississippi Band of Choctaw Indians (MBCI) Family Violence and Victims Services program and ROI’s service area continues to expand.

ROI assists their coalition members with educational programs to support communities and organizations in achieving their aspirations, in addition to providing advocacy training programs tailored for both individuals and organizations. ROI offers guided support in developing responses to domestic violence and sexual assault specific to the Tribal organization. ROI will host yearly events, quarterly meetings and resource information including printed materials.

ROI is also excited about our culturally curated care packages created for advocacy programs to present to victims of domestic violence and sexual assault that they serve, with the hope of easing the difficulties faced after trauma.

ROI’s Board and staff have and continue to be educated in advocacy training to better serve members. ROI is currently accepting new members.

ROI has a five-person Board of Directors that are from the communities in which they serve. ROI Board of Directors are DeMakus Staton- President, Marsha Jackson- Vice President, Renissa Mclaughlin- Member at Large, Michael Quillen- Treasurer, and Vacant- Secretary.

MEMBER BENEFITS

- ADVOCACY TRAINING
- CONSULTATION SERVICES
- FINANCIAL REPORTING
- GRANT MANAGEMENT
- PRINT MATERIALS
- ONLINE MEMBER PORTAL
- YEARLY ROI CONFERENCE
- QUARTERLY MEETINGS



REFLECTION OF INSPIRATION

Reflection of Inspiration employs three full-time staff members, DeMakus Staton the Executive Director, Membership and Outreach Manager (vacant) and Kayla Brown as the Operations Manager.

GOALS & EVENTS

- Establish and Improve Tribal DVSA (Domestic Violence & Sexual Assault) programs and Coalition Members in the area of compliance of their awards.
- Establish Resource Guides and Flow charts to help clients navigate the DVSA services available to them.
- Host a Domestic Violence & Sexual Assault Event - November 7th – 8th at Harrah’s Cherokee Casino Resort.

BECOME A MEMBER TO JOIN OUR MISSION

www.roinspiration.org

582 W Main St.
Sylva, NC 28779
828.354.0578

REFLECTION OF INSPIRATION

2nd Annual
EVENT

Domestic Violence & Sexual Assault Awareness

November 7th & 8th

9am - 5pm

Harrah's Cherokee Casino Resort
777 Casino Drive
Cherokee, NC 28719

info@roinspiration.org
WWW.ROINSPIRATION.ORG

REGISTER TODAY:

Save THE Date

THIS PROJECT WAS SUPPORTED BY GRANT NUMBER 1722-CG-0280-MEMU-AWARR BY THE OFFICE OF VIOLENCE AGAINST WOMEN, DEPARTMENT OF JUSTICE. THE OFFICIAL FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS EXPRESSED IN THIS PUBLIC REPORT (PROGRAM EXHIBIT) ARE THOSE OF THE AUTHOR(S) AND DO NOT NECESSARILY REFLECT THE VIEWS OF THE DEPARTMENT OF JUSTICE OR VIOLENCE AGAINST WOMEN.



ROI New Member Application
Form

